



Heads Up

Issue: 5

Date: Sept. 27, 2010

To: All ACLASS Customers, Assessors, and Interested Parties

From: Adam Strachota

Re: Introducing Caroline DeFilippis, Client Coordinator

I'm pleased to introduce the ANSI-ASQ National Accreditation Board's newest employee, Caroline DeFilippis.

Caroline was recently hired as a Client Coordinator for the ACLASS brand. Her main responsibilities are scheduling assessment and handling the accreditation process.

Caroline's first day was September 13. She just earned a bachelor's degree from St. Joseph's University in Philadelphia, PA. Caroline is currently in training but will start to schedule assessment in the upcoming weeks. She has already started handling the accreditation process, so you may have already spoken to her or may do so soon.

Please join me in welcoming Caroline to the ANSI-ASQ National Accreditation Board. Her contact information is:

Phone: 703-836-0025, ext. 208

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